

# Inova Cares for Families

Inova Cares for Families provides comprehensive primary care services to the culturally diverse Northern Virginia community. Our clinics serve as medical homes for patients of all ages who qualify for Medicaid, FAMIS or Inova's financial assistance program, as well as people who are uninsured.

## Healthcare for adults

- Regular physicals, ongoing health maintenance and checkups (e.g., routine lab tests, prescription refills, vaccinations, health screenings)
- Education and counseling for disease prevention
- Chronic disease management (e.g., diabetes, high blood pressure, high cholesterol)
- Care coordination for specialist referrals and other medical services
- Nurse case management
- Behavioral health management (e.g., depression, anxiety)

## Healthcare for children

- Well-child visits
- Sick visits
- School and sports physicals
- Home Tomorrow visits for recently discharged newborns with bilirubin check
- Childhood immunizations (as recommended by current American Academy of Pediatrics guidelines)



## Medicaid and financial assistance (charity care) application help

### Eligibility

Our clinic accepts the following plans and payment types:

- Medicaid
- Medicaid MCO, except Kaiser plans
- FAMIS plans
- Pending Medicaid (application must be submitted and approved)
- Inova's financial assistance program (application must be submitted and approved)

## Medicaid and charity care enrollment

Working closely with our Partnership for Healthier Communities colleagues, our team assists patients who qualify for Medicaid with the enrollment application process. For patients who do not qualify for Medicaid, we will explore the possibility of charity care with the patient.

Please call one of the clinics for more information about eligibility.

# Frequently asked questions

## How do I establish care with Inova Cares for Families?

Please call the clinic to schedule an initial well-adult or well-child visit. If you need to apply for Medicaid or financial assistance, please make an appointment with an eligibility worker one hour before your medical visit and bring the necessary paperwork.

## Once I am an established patient, how do I make an appointment?

Please call the clinic to schedule an appointment. Only established patients can be seen for a same-day or sick visits.

## When should I arrive?

Once you are an established patient, please arrive at least 15 minutes before your scheduled appointment. If you need to meet with an eligibility worker before your appointment, please arrive one hour in advance with the necessary paperwork.

## What if I am late?

If you are more than 15 minutes late, we may not be able to see you or your appointment may be shortened based on provider and appointment availability.

All clinics offer services for adults and children.  
The clinics are accessible using public transportation.

For more information, please visit [Inova.org/CaresforFamilies](https://Inova.org/CaresforFamilies) or call 703.531.3100.

## Inova Cares for Families locations

To schedule an appointment, call 703.531.3100 or call your clinic phone number below.

### Alexandria

4700 King St., Suite 100  
Alexandria, VA 22302  
Phone: 571.665.6599  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.

### Annandale

7617 Little River Tpke., Suite 850  
Annandale, VA 22003  
Phone: 571.665.6636  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.

### Fairfax

2740 Prosperity Ave., Suite 300  
Fairfax, VA 22031  
Phone: 571.623.3477  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.

### Herndon

600 Herndon Pkwy., Suite 200  
Herndon, VA 20170  
Phone: 703.464.6094  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.

### Manassas

8051 Sudley Rd.  
Manassas, VA 20109  
Phone: 571.719.4180  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.

### Mount Vernon

8101 Hinson Farm Rd., Suite 415  
Alexandria, VA 22306  
Phone: 703.664.7005  
Hours: Monday – Thursday, 8:30 a.m. – 5 p.m.

### Sterling

46440 Benedict Dr., Suite 208  
Sterling, VA 20164  
Phone: 571.665.6526  
Hours: Monday – Friday, 8:30 a.m. – 5 p.m.