

## Employee Statement of Commitment to Safety and Error Prevention

Inova Health System is dedicated to providing a best-in-class service experience for each employee and patient. By utilizing **AIDET** techniques patient anxiety can be decreased while increasing patient satisfaction because they feel involved with their care process. **AIDET** is outlined below:

<b>A</b>	Acknowledge
<b>I</b>	Introduce
<b>D</b>	Duration
<b>E</b>	Explanation
<b>T</b>	Thank You

### Error Prevention Techniques or behavioral expectations to support safety include:

- Communicate clearly and completely
- Demonstrate a personal commitment and 200 percent accountability to safety
- Pay attention to detail

I understand that Inova Health System is dedicated to providing safe care for its patients and to safeguarding the work environment for all employees. I have learned about Inova's AIDET techniques and why my commitment is needed to ensure a culture of safety.

I understand I am contributing to Inova's error-free culture by complying with these behavioral expectations and I make a conscious decision to help ensure the safety of patients and fellow employees.

### My personal commitment to safety and error prevention

1. I shall know and follow Inova's **AIDET** Techniques.
2. I shall clearly understand the procedures that support the **AIDET** Techniques.
3. I shall comply with Inova's three behavioral expectations for error prevention.
4. If compliance with an error prevention technique or **AIDET** Techniques is not possible, I will STOP actions until any uncertainty can be resolved.

I understand that non-compliance with **AIDET** Techniques and Error Prevention shall be managed in accordance with the Inova Progressive Discipline policy.

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PRINT NAME

\_\_\_\_\_  
DATE

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SIGNATURE