GRI Disclosures & Content Index

Stakeholder Engagement

Inova values the input of internal and external The issues included in this report were identified stakeholders in the development of our sustain- as most important to Inova's stakeholders based Much of the waste and energy usage data is reported

cluding the Inova family, visitors, suppliers, local ture programming and reporting efforts. communities, government and peer organizations. These groups have been targeted for engagement based on their interest in, closeness to, relationship with, and ability to materially impact our organization. Most engagement takes place as part of our existing feedback collection processes, but several communication tools have also been developed to capture sustainabilityspecific feedback.

Materiality

to identify and prioritize Inova's most material We interact regularly with our stakeholders, in- identified through this process will inform our fu- internally using widely accepted practices.

Data Measurement & External Assurance

ability strategy and initiatives. Feedback from on the feedback collected through these processthese groups helps us prioritize our focus and es in 2012. They have been further prioritized acidentify opportunities that might have otherwise cording to their relevance to Inova's ongoing opgone unnoticed. It also helps us build ongoing erations by team a sustainability advisory team. transportation were calculated online through the Enrelationships with key partners within our com- We will continue to engage with our stakeholders vironmental Protection Agency's Greenhouse Gas Equivalencies Calculator, while general survey resustainability and business issues. The issues sults and project outcome measures were measured

> The data and information contained within Inova's 2012 Sustainability Report was derived from a variety of sources, both internal and external. Though this report has not been externally assured, we are confident in the accuracy of our reporting practices. Questions about calculations or data measurement practices may be directed to Inova's Office of Sustainability at gogreen@inova.org.

| Disclosure | Description | 2012 Reporting |
|---------------------|---|---|
| Strategy & Analysis | | |
| 1.1 | Statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization and its strategy | CEO Letter White House Interview |
| 1.2 | Description of key impacts, risks, and opportunities | Addressing Our Impacts Imagining the Future of Health Environmental Risks, In Context |
| Organizational Prof | ile | |
| 2.1 | Name of the organization | Inova Health System |
| 2.2 | Primary brands, products and/or services | <u>Inova website</u> |
| 2.3 | Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures | Inova website |
| 2.4 | Location of organization's headquarters | Falls Church, Virginia |
| 2.5 | Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report | United States |
| 2.6 | Nature of ownership and legal form | Non-profit |
| 2.7 | Markets served | Inova website |
| 2.8 | Scale of the reporting organization | Inova website 2012 Report to the Community |
| 2.9 | Significant changes during the reporting period regarding size, structure, or ownership | n/a |
| 2.10 | Awards received in the reporting period | Recognizing Our Achievements 2012 Report to the Community |
| Report Parameters | | |
| 3.1 | Reporting period for information provided | Welcome Message |
| 3.2 | Date of most recent previous report (if any) | Welcome Message |
| 3.3 | Reporting cycle | Welcome Message |
| 3.4 | Contact point for questions regarding the report or its contents | Invitation for Feedback |
| 3.5 | Process for defining report content | GRI Disclosures |
| 3.6 | Boundary of Report | Welcome Message |
| 3.7 | State any specific limitations on the scope or boundary of the report | Welcome Message |

| Report Paran | neters, Cont. | |
|----------------------|---|---|
| 3.8 | Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations | Welcome Message |
| 3.9 | Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report | GRI Disclosures |
| 3.10 | Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement | n/a |
| 3.11 | Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report | n/a |
| 3.12 | Table identifying the location of the Standard Disclosures in the report | GRI Disclosures & Content Index |
| 3.13 | Policy and current practice with regard to seeking external assurance for the report | GRI Disclosures & Content Index |
| Governance, | Commitments & Engagements | |
| 4.1 | Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight | Inova website |
| 4.2 | Indicate whether the Chair of the highest governance body is also an executive officer | Inova website |
| 4.3 | For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members | <u>Inova website</u> |
| 4.4 | Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body | Inova website |
| 4.14 | List of stakeholder groups engaged by the organization | GRI Disclosures & Content Index |
| 4.15 | Basis for identification and selection of stakeholders with whom to engage | GRI Disclosures & Content Index |
| Environment | al Performance Indicators | |
| EN3 | Direct energy consumption by primary energy source | Addressing Our Impacts: Energy |
| EN6 | Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives | Addressing Our Impacts: Energy |
| EN7 | Initiatives to reduce indirect energy consumption and reductions achieved | Addressing Our Impacts: Transportation |
| EN16 | Total direct and indirect greenhouse gas emissions by weight | Addressing Our Impacts: Energy, Transportation |
| EN18 | Initiatives to reduce greenhouse gas emissions and reductions achieved | Addressing Our Impacts: Energy, Transportation |
| EN20 | NOx, SOx, and other significant air emissions by type and weight | Addressing Our Impacts: Energy, Transportation |
| EN22 | Total weight of waste by type and disposal method | Addressing Our Impacts: Waste |
| EN26 | Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation | Addressing Our Impacts |
| Society Perfo | ormance Indicators | |
| S01 | Percentage of operations with implemented local community engagement, impacts assessments, and development programs | Addressing Our Impacts 2012 Report to the Community |
| SO9 | Operations with significant potential or actual negative impacts on local communities | Addressing Our Impacts |
| SO10 | Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local community. | Addressing Our Impacts (Joint Commission Making an Impact in Our Community |
| Economic Pe | erformance Indicators | |
| EC1 | Economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments | 2012 Report to the Community |
| EC2 | Financial implications and other risks and opportunities for the organization's activities due to climate change | Environmental Risks, In Context |
| EC8 | Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement | 2012 Report to the Community |
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