

### Inova Well American Heart Association (AHA) Authorized Training Center March 24, 2020 - COVID-19

In light of the current COVID-19 public health pandemic, the Inova Well life support programs, which includes all of Inova's American Heart Association (AHA) classes, have been cancelled until the beginning of May. This action is being taken as a precaution in order to assure the health and well-being of attendees, event staff and the community at large and is in compliance with government and AHA recommendations. When available, it is our intention to provide an update about cancelled classes and when they will be available for re-registration.

At this time, Inova will be granting a 60 day extension with team members that have cards that expire March/April 2020. For those team members that have cards that currently expire on March 31, 2020, those cards will now be valid until May 31, 2020. For those team members that have cards that expire on April 30, 2020, those cards will now be valid until June 30, 2020.

If you are registered in Healthstream for HeartCode BLS for employee's skills validation we will be dropping you from your scheduled session. This is done to ensure that you will be able to register for another session in the future. Leaders and departments will not be charged for any classes that are cancelled due to COVID-19.

# Non Inova team members will be receiving a refund minus the cost of any materials that have already been issued and received.

#### Frequently Asked Questions

#### How will I know when I can re-register for my classes?

When available, it is our intention to provide an update about cancelled classes and when they will be available for re-registration. Please continue to check our website: <u>https://www.inova.org/our-services/inova-well/life-support</u>

## I was registered for a HeartCode class; will my certificate for the online portion still be valid?

Yes, we will accept certificates that were completed in anticipation for skills sessions in March and April.

#### Will more classes be added to accommodate those who received an extension? We will be evaluating the needs of all team members who require a life support

certification and will do our best to accommodate additional classes in the future. We will be sharing more information in the coming weeks/months about next steps.