

## Inova Well American Heart Association (AHA) Authorized Training Center June 18, 2020 - COVID-19

Inova Well life support programs, which include **all of Inova's American Heart Association classes, have resumed.** If your class was cancelled due to COVID-19 <u>please re-register yourself for the month your certification now expires.</u> We will be cross checking and prioritizing team members whose classes were cancelled due to COVID-19 based off critical job function and original certification expiration date.

The Inova Well life support team will be happy to help you if you are having trouble registering for a class during the month that your certification expires. Please contact Inova Well's life support program for additional navigation at: lifesupportprograms@inova.org. Please provide your full name, employee ID, cost center, class you need and expiration date. We will also be partnering and providing outside training center information to team members due to the high demand of classes that need to be rescheduled.

Inova has granted a 120 day extension to team members that have cards that expire March/April/May/June/July 2020. This extension <u>excludes</u> team members whose certification cards originally expired in March and have already received an extension.

- Cards that expired on March 31, 2020, are now valid until July 31, 2020.
- Cards that expired on April 30, 2020, are now valid until August 31, 2020.
- Cards that expired on May 31, 2020, are now valid until September 30, 2020.
- Cards that expire on June 30, 2020, are now valid until October 31, 2020.
- Cards that <u>originally expire</u> on July 31, 2020, are now valid until November 30, 2020.

Please check our website <a href="https://www.inova.org/our-services/inova-well/life-support">https://www.inova.org/our-services/inova-well/life-support</a> and HealthStream frequently for additional classes.

Please share this information with your leader and please also note that your department will not be charged for any classes that are cancelled due to COVID-19.

We look forward to continuing to provide world-class healthcare – every time, every touch – to each person in every community we have the privilege to serve.

## **Frequently Asked Questions**

## Can I still work?

Yes, you can still work. Inova has granted a 120 day extension with team members that have cards that expire March/April/May/June/July 2020

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I was registered for a HeartCode class, will my certificate for the online portion still be valid? Yes, we will accept certificates that were completed in anticipation for skills sessions in March, April, May and June and July.

Will more classes be added to accommodate those who received an extension? Yes, we are actively working to bring on more instructors to add more classes. We will also be partnering and providing outside training center information to team members due to the high demand of classes that need to be rescheduled.