Getting started

Inova's retail and specialty pharmacy program is available to all Inova team members and their families. To speak with a member of our staff about the pharmacy program, call 571.472.1399.

Inova Pharmacy Plus accepts most insurance plans. Our pharmacists are part of your integrated care team.

The management of chronic conditions can be complex. Let our expert specialty pharmacy liaisons help you and your family simplify your care including insurance coverage, prior authorizations, drug approvals, medication delivery, prescription renewals, side effect management and financial assistance.

See the chart inside for Inova-provided insurance copay savings.

Locations

Inova Fair Oaks Hospital

a department of Inova Fairfax Hospital

3600 Joseph Siewick Dr., Fairfax, VA 22033

Phone: 703.391.3080 Fax: 703.391.4064

Located on the first floor, across from the gift shop.

Hours of operation: Monday to Friday, 9 a.m. to 6 p.m.; Saturday, 9 a.m. to 3 p.m.; closed Sunday

Inova Fairfax Medical Campus

3300 Gallows Rd., Falls Church, VA 22042

Phone: 703.776.8250 Fax: 703.776.8232

Located on the ground floor of Inova Schar Heart and Vascular near the elevators.

Hours of operation: Open 7 days a week from 8 a.m. to 8 p.m.

Inova Loudoun Hospital

a department of Inova Fairfax Hospital

44045 Riverside Pkwy., Suite N1112, Leesburg, VA 20176

Phone: 703.858.6020 Fax: 703.858.6007

Located on the first floor of the North Tower next to the diagnostic imaging waiting room.

Hours of operation: Monday to Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 9 a.m. to 3 p.m.

Inova Schar Cancer

a department of Inova Fairfax Hospital

8081 Innovation Park Dr., Fairfax, VA 22031

Phone: 571.472.1100 Fax: 571.472.1101

A dual-accredited specialty pharmacy Located on the second floor, across from the gift shop.

Hours of operation: Monday to Friday, 8 a.m. to 6 p.m.; closed Saturday and Sunday

Inova.org/PharmacyPlus

Sinova™

Inova **Pharmacy Plus**

Retail and specialty pharmacy program



- Personalized refill reminders
- Medication adherence programs
- Help obtaining financial assistance
- Free home delivery of specialty medications and 90-day maintenance medications
- On-call pharmacist support 24/7

Prescription drugs

Prescription drug coverage is included in the premiums you pay for medical coverage. The copays or coinsurance (collectively referred to as "cost sharing") in the chart below show how much you'll pay for a prescription. Cost sharing counts toward your out-of-pocket maximum but not your deductible.

New in 2024, Inova team members on Inova-provided insurance will be transitioning to a new pharmacy benefit manager, Capital Rx. For additional questions, please contact Capital Rx's dedicated customer care team at **1.844.306.7605** or your Inova Pharmacy Plus team at **571.472.1399**.

Up to a 30-day supply from retail pharmacy

	Inova Pharmacy Plus	Retail pharmacy
Generic	\$5	\$10
Preferred	20%	20%
brand ¹	(\$20 minimum, \$50 maximum)	(\$25 minimum, \$80 maximum)
Nonpreferred	30%	35%
brand	(\$55 minimum, \$100 maximum)	(\$75 minimum, \$120 maximum)

If you are enrolled in the health savings account (HSA) high deductible health plan (HDHP), you will pay the full price for all prescriptions until you meet your medical plan deductible. Once you've met your deductible, you will be charged the copays shown. Note that the deductible will be waived for drugs on the preventive therapy list.

Participants in the preferred provider organization (PPO) plan do not have to meet their deductible before copays apply for prescription coverage. Prescription copays do not apply toward the deductible for the PPO plan.

¹ If you elect to purchase a brand-name drug when a generic alternative is available, you will be required to pay the brand cost sharing, plus the difference between the cost of the brand-name drug and its generic equivalent. There are no exceptions.

² Specialty medications (typically injectable and oral drugs) must be filled through Inova Pharmacy Plus locations and are dispensed in 30-day quantities via mail order. First fills are not available through retail, except in emergencies. For more information, contact Inova Pharmacy Plus directly.

Maintenance medications

You are required to receive a 90-day supply of a maintenance medication after your second fill of a 30-day supply. You can fill these prescriptions through Inova Pharmacy Plus, participating retail pharmacies or Optum Home Delivery.

Specialty medications

Specialty medications are high-cost prescription drugs used to treat complex, chronic conditions such as rheumatoid arthritis, multiple sclerosis and cancer. Specialty drugs must be filled through Inova Pharmacy Plus for team members who reside in Virginia, Maryland, or Washington, DC and through Optum Specialty for those outside the area. Due to manufacturer restrictions, some limited-distribution specialty medications will be filled at another specialty pharmacy. For more information, please contact the Capital Rx customer care team.



Be a team player

Fill your prescriptions through Inova Pharmacy Plus and receive personalized attention for your specific pharmacy needs. It is convenient and cost effective. Plus, any revenue is paid to Inova rather than a competing pharmacy.

Ordering 30-day prescriptions through Inova Pharmacy Plus

Advise your physician to fill your 30-day prescription at one of the Inova Pharmacy Plus locations by e-prescribing, calling or faxing a script.

Ordering 90-day prescriptions through Inova Pharmacy Plus

Simply call one of the Inova Pharmacy Plus locations and request to change your 30-day prescription to a 90-day prescription. Inova Pharmacy Plus will contact your physician for an updated script. You can pick up your prescription at one of the Inova pharmacies or have it mailed to your home.

Inova.org/PharmacyPlus

Up to a 90-day supply from mail order or participating retail pharmacy

	Inova Pharmacy Plus	Mail order or a participating retail pharmacy
Generic	\$15	\$30
Preferred	20%	20%
brand ¹	(\$50 minimum, \$125 maximum)	(\$65 minimum, \$200 maximum)
Nonpreferred	30%	35%
brand	(\$150 minimum, \$250 maximum)	(\$190 minimum, \$300 maximum)

Specialty drugs²

	Inova Pharmacy Plus
Specialty generic drugs and preferred brands	30% (\$100 maximum)
Specialty nonpreferred brand	30% (\$200 maximum)