

# Screening Mammogram Online Scheduling

## Inova Imaging Services

### Inova has expanded its screening mammogram online scheduling for patients.

Today, patients with a MyChart account are able to self-schedule their screening mammography appointments through MyChart. Upon logging into MyChart, available locations and appointment times will be visible to patients, enabling them to self-schedule their screening mammograms.

Patients without a MyChart account will need to call central scheduling at **571.423.5400** to set up their appointment after receiving an order from their provider.

We hope this new online scheduling process will encourage patients to use MyChart, increase patient satisfaction and prove to be an efficient way for patients to schedule their screening mammograms.



## Key Differences Between the Two Scheduling Options

	MyChart Online Scheduling	Central Scheduling at 571.423.5400
<b>Which patients can schedule online?</b>	Existing MyChart patients	Patients without MyChart
<b>Are orders needed?</b>	Yes. Providers with Epic access can enter a mammogram order. The order will flow through the system. The patient doesn't need a copy.	Yes. Providers must give non-MyChart patients a screening mammogram order to take to their mammography screening.
<b>Who receives reminder letters?</b>	Existing patients with MyChart accounts will be sent a letter reminding them to schedule a screening. Once they have a physician's order, they may self-schedule in their MyChart account.	If non-MyChart patients have previously had a mammography screening at an Inova facility, they will receive a letter informing them to schedule an appointment with central scheduling and to take their provider's order to their scheduled screening.

### Provider Action Items:

1. Sign your patients up for MyChart to allow them to take advantage of online scheduling.
2. Place your patients' screening mammogram orders today.
3. Review all screening mammogram results you receive.
4. If you receive mammogram results for a patient for whom you believe you should no longer be listed as the primary care provider or care team member, please contact the breast center at which the mammogram was completed and let them know.

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