

Thank you for choosing us!

Welcome to Inova Cares Clinic for Children

Included in Your Welcome Package

- ✓ *Welcome letter (this page)*
- ✓ *Important Info Sheet*
- ✓ *Clinic Policies*
- ✓ *Well Child Check Guidelines*
- ✓ *Immunization Schedule*
- ✓ *Medicaid Managed Care Information*
- ✓ *Helpful Organizations*
- ✓ *Waiting room activity for your child*

6400 Arlington Blvd
Suite 200
Falls Church, VA 22042
703-531-3100

Monday, Tuesday, and
Wednesday
8:30 am – 8:00 pm

Thursday
8:30 am – 5:00 pm

Friday
9:00 am – 4:30 pm

Saturday
9:00 am – 12:00 pm

Children are seen by appointment only.

Walk-ins are only accommodated if there is a cancellation or an open appointment slot



Our goal is to provide the very best health care possible by making your child our top priority. In order to provide the easiest experience, we must work together as a team. Your **first visit** to our clinic is very important and will take extra time. Please arrive **30 min** before your appointment time and plan for approximately 2 hours to complete the following:

1. Registration with our Financial Counselor
2. Recording of the patient's medical history with our Medical Assistants
3. Visit with a Doctor-In-Training
4. Visit with a Supervising Doctor

For all future visits, please arrive 20 min early

We encourage you to bring:

1. A healthy snack as hungry children can become grumpy!
2. Your child's favorite toy, book, or a hand-held game. Ask your child what they want to bring to their appointment. Sometimes getting their opinion works wonders toward keeping them entertained and patient!



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Additionally, there are many helpful organizations right here in the building. These organizations provide services such as...

- Abuse Survivor/ Trauma Counseling
- Domestic Violence Counseling/ Support Group for Women
- Case Management
- Multicultural Community Education/ Workshops
- Mental Health Counseling
- Parenting Skills Workshop
- WIC (Women, Infants, and Children Food and Nutrition Service) Program Office

All of these services provide bilingual assistance, as needed. Please see one of our team members for guidance on where to locate these services.

We are a participating provider with INTotal Health, a Medicaid Managed Plan. For more information about INTotal Health, please see the enclosed pamphlet. We also participate in other Medicaid Managed Care plans.

Important about us!

We would like you to know that Inova Cares Clinic is a teaching facility. This means that we are committed to preparing doctors to work in busy community clinics. Resident Physicians (licensed doctors training in pediatrics) receive professional guidance from our Supervising Physicians.

At visits, you may see either both types of doctors or only a supervising doctor. Our doctors work as a team to provide the highest quality care. As a result, the visit may take longer than at a non-teaching clinic. However, the advantage is that your child is getting two opinions in one visit! As we cannot know in advance how long the wait will be, we always encourage you to bring materials to keep you and your child occupied.

We will do our best to see your child anytime you need us. We can schedule well child appointments in advance and same day sick appointments the night before or the day of (as available). Because we are not an urgent care facility, occasionally our clinic appointments will be full and you may need to have your sick child seen in and Emergency Department or Urgent Care. If that is the case, we will assist you in finding a location to be seen that day.

Thank You

