

Target Audience: EpicCare Link

Happy Together Link

Summary: With Happy Together Link, it is easy for community users to access all of their EpicCare Link, Tapestry Link, and Healthy Planet Link accounts from one location. Users who have Link accounts with more than one organization can log in to one of those Link accounts and use the Happy Together Link activity to see and access their other Link accounts without having to reenter multiple usernames and passwords.

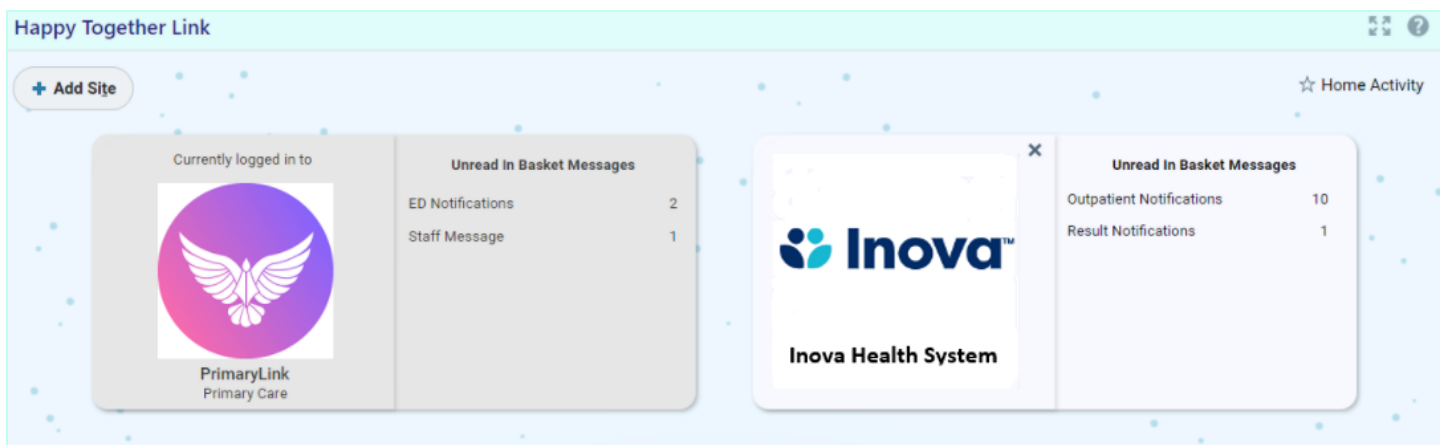
How Does it Work?

To get started with Happy Together Link, users are greeted with a banner on the Home page prompting them to go to the Happy Together Link activity. When they open the activity for the first time, they see a welcome message with information about how to use Happy Together Link.

To add a Link account to Happy Together Link, community users can search for the organization name, website name, or zip code of the organization that hosts the website. From the search results, users click the account to open a separate window where they are prompted to enter their account credentials for that website. After they log in to the website to verify their credentials, it is added to the Happy Together Link activity. Users can then quickly access it going forward from within any of their other accounts linked to Happy Together Link without needing to enter their credentials again.



Community users can search by organization, site name, or zip code to add accounts to Happy Together Link.



After adding an account to Happy Together Link, users can open it from the account they are currently logged in to with just one click.



For technical reasons, note that some community users might be warned by their web browser about popups being blocked when they access Happy Together Link. To ensure that community users can effectively add Link accounts to Happy Together Link, tell them they need to update their browser settings to allow popups for your Link website if they are prompted to do so.