How to Access Visage via Citrix

Summary- Inova will be moving to a new enterprise imaging solution in collaboration with Fairfax Radiology Centers (FRC). Inova’s existing Fuji Synapse PACS radiology system will be replaced with the Visage 7 Enterprise Imaging Platform on October 25, 2022. This document describes how to access the new Visage PACS via Citrix. Physicians will have full access to patient information to include the associated report.

1. Navigate to the [Inova web page](https://www.inova.org), scroll down to the bottom half of the screen, and click [For Physicians](https://www.inova.org).

2. Enter your active directory [username](#), [password](#) and the [RSA passcode](#) displayed on your Secure ID fob. Accept the Terms & conditions and click [Log On](#).

For Citrix or login issues please contact IT Customer support at 703-889-2000.
3. Locate and click on the Visage icon.

4. Log into Visage using your active directory username and password.

**IMPORTANT:** To keep you and our patient information safe Inova uses dual authentication whenever logging in from outside of the network.