**Payment Plan Options and Financial Assistance** 

## Thank you for choosing Inova!

## Allow us to help you navigate your financial experience through MyChart.

- Sign up for MyChart to receive real-time patient billing notifications. To sign up, please visit <u>http://www.inova.org/mychart</u>.
- Log in to MyChart to set up a payment plan or apply for Financial Assistance.

## Payment Plan Options

Inova offers you the flexibility to pay your bill over time, and easily manage your medical expenses and health.

- View your Inova account(s) online
- See balance details, including what your insurance covers, all in one place
- Make a secure payment or create a payment plan up to 12 months interest free that fits your budget
- Make secure payments over the phone using our automated system by calling 571-472-5801

Visit Inova Bill Pay at <u>https://mychart.inova.org/mychart/</u>, or call our Payment Plan Team at **571-472-5802** for additional information and support.

## Financial Assistance

Everyone receives quality care at Inova, regardless of his or her ability to pay. Inova provides Financial Assistance to patients based on their family size, income, needs and residency. Federal Poverty Guidelines (FPG) are updated periodically in the Federal Register by the U.S. Department of Health and Human Services. Inova reviews accounts for eligibility based on 400% FPG guidelines:

Family Size	1	2	3	4	5	6
Maximum Income	\$58,320	\$78,880	\$99,440	\$120,000	\$140,560	\$161,120

A completed Financial Assistance Application, with one form of Income Verification and one form of Residency Verification, is needed for us to quickly determine your eligibility for Financial Assistance.

Please visit <u>https://www.inova.org/patient-and-visitor-information/financial-assistance</u> to review our policy and download the application. In addition, patients can apply through MyChart. For additional support, please call our Financial Assistance Team at **571-472-5880**.



